

#### **PRIVACY STATEMENT**

Protecting privacy and safeguarding the personal and financial information of our clients and Web site visitors is one of our highest priorities. The following Privacy Statement explains how we collect and protect your information. By opening an account or by using our Web site, you give your consent to the collection and use of personal information by us as explained in this privacy statement.

# COLLECTION OF PERSONAL INFORMATION

Our company collects your personal information only with your consent and confidence in the security of your personal information on our project. Users should note that the collection of personal information is only from adults. The rules of our company explain how your information is collected and used. These rules apply only on our website. Information which is collected when you visit this site. These types of information are also part of personal information. Customer information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without the consent of the customer, other than for the express purpose of delivering the purchased product or service requested by the customer. For your safety and protection, your credit card information is not stored on our servers. Our payment gateway provider, (insert providers name/s here), keeps this information encrypted and secure on your behalf. The email address you provide for order processing may be used to send you information and updates pertaining to your account, in addition to periodic company news, updates, and/or related product or service information, etc. If you decide to opt-in to our mailing list, you will receive emails that may include company news, updates, related product or service information, promotions, etc. However, you may opt-out at any time (please enter the opt-out or unsubscribe process here. This may be something like clicking the unsubscribe button at the bottom of your emails.

## USAGE OF PERSONAL INFORMATION



We use personal information only as appropriate to provide you with quality service and security. For example, we may use the information collected from you to verify your identity and contact information. We may also use this information to establish and set up your trading account, issue an account number and a secure password, maintain your account activity, and contact you with account information. This information helps us improve our services to you, customize your browsing experience and inform you about additional products, services or promotions that may be of interest to you.

## **OUR AFFILIATES AND PARTNERS**

We may share information with affiliates if the information is required to provide the product or service you have requested or to provide you with the opportunity to participate in the products or services our affiliates offer. We may also forge partnerships and alliances, which may include joint marketing agreements, with other companies who offer high-quality products and services that might be of value to our clients. To ensure that these products and services meet your needs and are delivered in a manner that is useful and relevant, we may share some information with partners, affiliates and alliances. This allows them to better understand the offers that are most relevant and useful. The use of your personal information is limited to the purposes identified in our relationship with the partner or affiliate.

## NON-AFFILIATED THIRD PARTIES

We do not sell, license, lease or otherwise disclose your personal information to any third party for any reason, except as described below. We reserve the right to disclose your personal information to third parties where required by law to regulatory, law enforcement or other government authorities or when necessary to protect our rights or property. To help us improve our services for you, we may engage another business to help us to carry out certain internal functions such as account processing, order fulfilment, client service, client satisfaction surveys or other support services or data collection activities relevant to our business. We may also provide a party with client information from our database to help us to



analyze and identify client needs and notify clients of product and

service offerings. Use of the information shared is strictly limited to the performance of the task we request and for no other purpose.

All third parties with whom we share personal information are required to protect personal information in a manner similar to the way we protect personal information.

#### **SECURITY**

All the information you provide to us is stored on secure servers.

Any payment transactions will be encrypted using SSL technology. Where we have given you (or where you have chosen) a password which enables you to access certain parts of our Web site, you are responsible for keeping this password confidential.

We ask you not to share a password with anyone. 6.2.

Unfortunately, the transmission of information via the Internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our Web site; any transmission is at your own risk.

Once we have received your information, we will use strict procedures and security measures to try to prevent unauthorized access.

## RESTRICTION OF RESPONSIBILITY

If at any time you choose to purchase a product or service offered by another company, any personal information you share with that company will no longer be controlled under our Privacy Statement.

We are not responsible for the privacy policies or the content of sites we link to and have no control of the use or protection of information provided by you or collected by those sites. Whenever you elect to link to a co-branded Web site or to a linked Web site, you may be asked to provide registration or other information.

Please note that the information you provide is going to a third party and you should familiarize yourself with the privacy policy provided by that third party.

# **MARKETING**

We may use your data to provide you with information about our

goods and services which may be of interest to you and we or our agents may contact you about these by post and telephone. 8.2. If you are an existing customer, we will only contact you by electronic means (such as email, voicemail or SMS) with information about our goods and services similar to those which were the subject of a previous sale to you. 8.3. If you do not want us to use your data in this way please tick the relevant boxes when we collect your marketing preferences. You may change your preferences at any time by contacting a Client Services representative. An opt out election made by one account owner of a joint account is applicable to all account owners of the joint account. An opt-out election must be made for each separate account you hold with us.

#### CHANGES TO THIS PRIVACY STATEMENT

From time to time, we may update this Privacy Statement. In the event we change this Privacy Statement, the revised Privacy Statement will promptly be posted to the Web sites, and we will post a notice on our Web sites informing you of such changes. You agree to accept posting of a revised Privacy Statement electronically on the Web site as actual notice to you. Any dispute over our Privacy Statement is subject to this notice and our Customer Agreement. We encourage you to periodically check back and review this policy so that you always will know what information we collect, how we use it, and to whom we disclose it. If you have any questions that this statement does not address, please contact a Client Services representative.